



PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of)
)
DELMA S. HUME, ET AL.)
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Application Number: 10/612,659)
)
Filed: July 2, 2003)
)
Title: METHOD FOR MANAGING RETURNS)
)
)
Attorney Docket No.: 02-337)

Peoria, Illinois 61629-6490

September 9, 2003

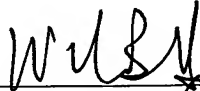
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INFORMATION DISCLOSURE STATEMENT

Sir:

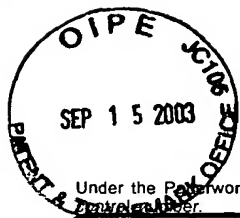
The following information and attached material are submitted for the Examiner's consideration relative to one or more of the claims in the above-identified application. A PTO 1449 (SB08) form and a copy, if required, of each item listed thereon are attached.

Respectfully submitted,



William B. Heming
Registration No. 29,390
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WBH:dmc
Enc.



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PTO/SB/08A (10-01)
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U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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|---|---|--------------------------|----------------------|------------------------|--------|
| Substitute for form 1449A/PTO | | Complete if Known | | | |
| | | Application Number | 10/612,659 | | |
| INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary) | | Filing Date | 07/2/2003 | | |
| | | First Named Inventor | Delma S. Hume ET AL. | | |
| | | Art Unit | | | |
| | | Examiner Name | | | |
| Sheet | 1 | of | 1 | Attorney Docket Number | 02-337 |

| U.S. PATENT DOCUMENTS | | | | | |
|--------------------------------|-----------------------|---|--------------------------------|--|---|
| Examiner Initials [*] | Cite No. ¹ | Document Number Number - Kind Code ² (if known) | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear |
| | | US- 5,974,395 | 10-26-1999 | Bellini et al. | |
| | | US- 6,341,271 | 1-22-2002 | Salvo et al. | |
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| FOREIGN PATENT DOCUMENTS | | | | | | |
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| Examiner Initials* | Cite No. ¹ | Foreign Patent Document | Publication Date MM-DD-YYYY | Name of Patentee or Applicant of Cited Document | Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear | T ⁶ |
| | | Country Code ³ -Number ⁴ - Kind Code ⁵ (if known) | | | | |
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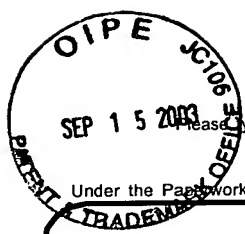
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¹ Applicant's unique citation designation number (optional). ² See Kinds Codes of USPTO Patent Documents at www.uspto.gov or MPEP 901.04. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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| <h1>TRANSMITTAL FORM</h1> <p><i>(to be used for all correspondence after initial filing)</i></p> | Application Number | 10/612,659 |
| | Filing Date | 07/2/2003 |
| | First Named Inventor | Delma S. Hume ET AL. |
| | Group Art Unit | |
| | Examiner Name | |
| Total Number of Pages in This Submission | Attorney Docket Number 02-337 | |

| ENCLOSURES <i>(check all that apply)</i> | | |
|---|--|--|
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| <div style="border: 1px solid black; padding: 5px; min-height: 40px;"> Remarks </div> | | |

| SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT | |
|--|--|
| Firm or Individual name | William B. Heming, Registration No. 29,390 |
| Signature | |
| Date | September 9, 2003 |

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